

**GOT-3840TL**

**All-in-One**

**8.4" TFT SVGA Cost-effective Fanless  
Touch Panel Computer**

**User's Manual**

## Disclaimers

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## Safety Approvals

- ◆ CE Marking
- ◆ FCC Class A

### **FCC Compliance**

This equipment has been tested and complies with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. If not installed and used in accordance with proper instructions, this equipment might generate or radiate radio frequency energy and cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

1. Reorient or relocate the receiving antenna.
2. Increase the separation between the equipment and receiver.
3. Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
4. Consult the dealer or an experienced radio/TV technician for help.

Shielded interface cables must be used in order to comply with emission limits.

## Safety Precautions

Before getting started, read the following important cautions.

1. The GOT-3840TL does not come equipped with an operating system. An operating system must be loaded first before installing any software into the computer.
2. Be sure to ground yourself to prevent static charge when installing the internal components. Use a grounding wrist strap and place all electronic components in any static-shielded devices. Most electronic components are sensitive to static electrical charge.
3. Disconnect the power cord from the GOT-3840TL before making any installation. Be sure both the system and the external devices are turned OFF. Sudden surge of power could ruin sensitive components. Make sure the GOT-3840TL is properly grounded.
4. The brightness of the flat panel display decreases with usage. However, hours of use vary depending on the application environment.
5. Turn OFF the system power before cleaning. Clean the system using a cloth only. Do not spray any liquid cleaner directly onto the screen. The GOT-3840TL may come with or w/o a touchscreen. Although the touchscreen is chemical resistant, it is recommended that you spray the liquid cleaner on a cloth first before wiping the screen. In case your system comes without the touchscreen, you must follow the same procedure and not spray any cleaner on the flat panel directly.
6. Avoid using sharp objects to operate the touchscreen. Scratches on the touchscreen may cause malfunction or internal failure to the touchscreen.
7. The flat panel display is not susceptible to shock or vibration. When assembling the GOT-3840TL, make sure it is securely installed.

8. Do not open the system's back cover. If opening the cover for maintenance is a must, only a trained technician is allowed to do so. Integrated circuits on computer boards are sensitive to static electricity. To avoid damaging chips from electrostatic discharge, observe the following precautions:
- ✓ Before handling a board or integrated circuit, touch an unpainted portion of the system unit chassis for a few seconds. This will help to discharge any static electricity on your body.
  - ✓ When handling boards and components, wear a wrist-grounding strap, available from most electronic component stores.

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# Chapter 1

## Introduction

This chapter contains the general information and the detail specifications of the GOT-3840TL. Chapter 1 includes the following sections:

- |                               |                              |
|-------------------------------|------------------------------|
| ■ <b>General Description</b>  | ■ <b>I/O Outlets</b>         |
| ■ <b>System Specification</b> | ■ <b>Utilities Supported</b> |
| ■ <b>Dimensions</b>           | ■ <b>Package List</b>        |

### 1.1 General Description

The GOT-3840TL is a fan-less and compact-size touch panel computer, and is equipped with a 8.4" TFT LCD display and low power consumption CPU, AMD LX800 processor 500MHz. The GOT-3840TL supports Windows® XP, Windows® CE.NET, Windows® XP embedded. The panel is able to install in a CompactFlash™ card and provides a MiniPCI slot for wireless module.

- GOT-3840TL: 8.4" TFT Cost-effective SVGA Fanless Touch Panel Computer

#### **Reliable and Stable Design**

The GOT-3840TL adopts a fan-less cooling system and a CompactFlash™ card, which makes it especially suitable for vibration-heavy environments, best for the transportation, ship, and industrial machinery markets.

#### **Embedded O.S. Supported**

The GOT-3840TL not only supports Windows® XP, but also supports embedded OS, such as Windows® CE.NET, and Windows® XP embedded. For storage device, the GOT-3840TL supports 2.5" HDD or CompactFlash™ card.

#### **Industrial-grade Product Design**

The GOT-3840TL has an incredible design that can be used in

different industrial harsh environments.

- A fuse helps prevent over-voltage for power input.
- Stainless steel back chassis and Aluminum front bezel meets the IP65/NEMA4 standard.
- For connecting other devices, the GOT-3840TL also features several interfaces: USB, Ethernet, and RS-232/422/485.

## 1.2 Specifications

### 1.2.1 Main CPU Board

- **CPU:** AMD LX800 processor 500MHz onboard.
- **System Chipset:** CS5536AD
- **BIOS:** Award 4Mbit with RPL/PEX LAN boot ROM, SmartView and customer CMOS backup.
- **System Memory:** One 200-pin DDR DIMM socket.  
Maximum up to 1GB

### 1.2.2 I/O System

- **Standard I/O:**
  - 3 x serial ports
  - 2 x RS-232,  
1 x RS-232/422/485
  - 2 x USB 2.0

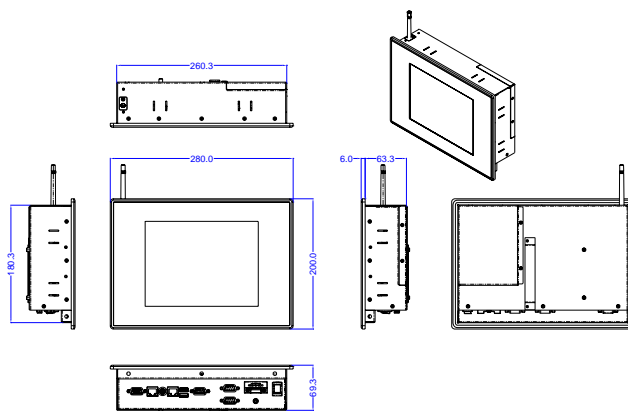
- **Ethernet:**
  - RJ45 x2
- **Expansion Slot:**
  - MiniPCI for wireless module
- **Audio**(Line out)

### 1.2.3 System Specification

- **8.4" TFT LCD**
- **Heat dispensing design**
- **Net weight:**
  - 1.8 Kg
- **Dimension (main body size):**
  - 280x69.3x200mm
- **Operating temperature:** 0° to 50°C ; Relative umidity:40%
- **Relative humidity:** 10% to 90% @ 40° C, on-condensing
- **Vibration (operating):**
  - 5 to 500 Hz, 1.3 G random ( install HDD )
  - 5 to 500 Hz, 2.0 G random ( install CompactFlash card )

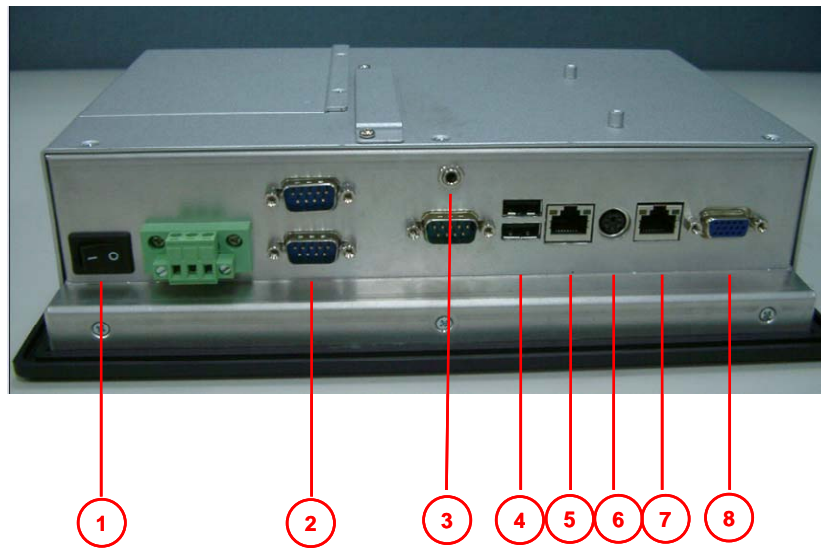
## 1.3 Dimensions

The following diagrams show the dimensions and outlines of GOT-3840TL



## 1.4 I/O Outlets

The following figure shows the I/O locations of the GOT-3840TL. Most of the I/O connectors are located on the back panel of the GOT-3840TL



- |                        |                        |
|------------------------|------------------------|
| 1: Power connector     | 6: PS2 keyboard/mouse  |
| 2: COM                 | 7: 1 X Ethernet (RJ45) |
| 3: Audio(Line out)     | 8: VGA                 |
| 4: 2 X USB2.0          |                        |
| 5: 1 X Ethernet (RJ45) |                        |

## **1.5 Package List**

When you receive the GOT-3840TL there are following items in the package. If you can not find it, please contact AXIOMTEK distributors.

1. GOT-3840TL x 1
2. Panel mount kit x 6
3. CD driver x1
4. Desktop kit x 2 (optional)
5. VESA ARM/Wall-mount kit(optional)

## Chapter 2

### Hardware Installation

The GOT-3840TL provides lots of flexible ways for you to select different configuration such as HDD, CF card and more. The chapter will show you how to install the hardware. It includes:

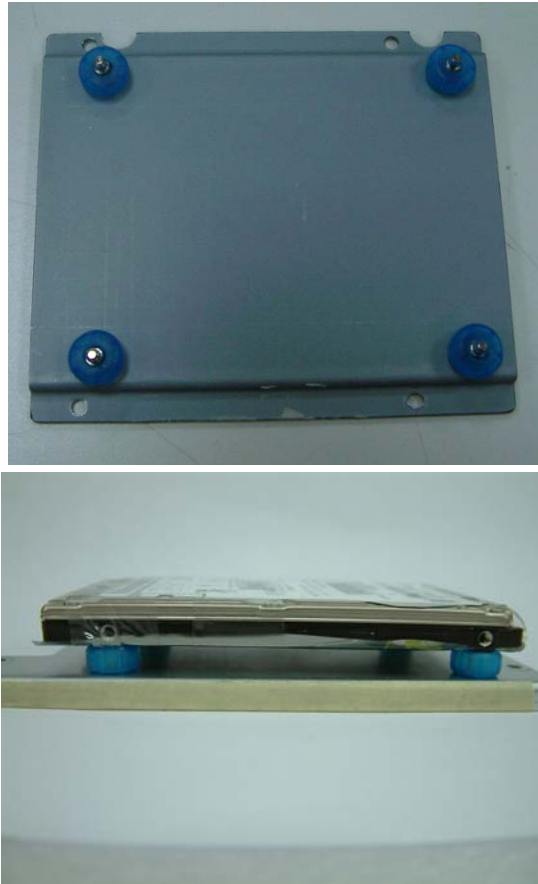
#### 2.1 HDD Installation

The GOT-3840TL offers a convenient drive bay module for users to install HDD. The GOT-3840TL offers one 2.5" HDD drive for users to install. Please follow the steps:

1. Take out the, HDD bracket kit, 4 anti-vibration screws, 4 anti-vibration rubbers and 4 bracket screws from the accessory package.



2. Screw 4 anti-vibration screws and fix HDD on the bracket kit.



3. Fix the HDD kit to system by 4 screws.



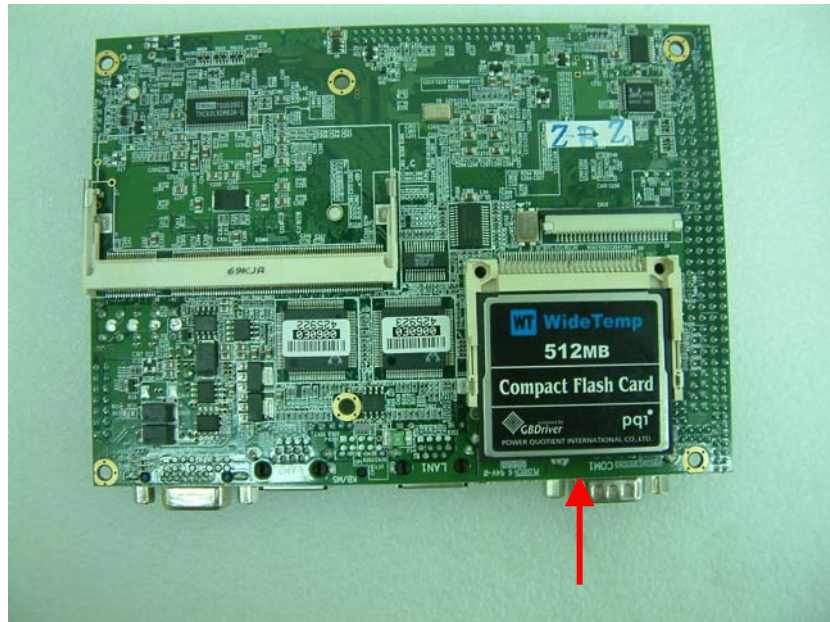
## 2.2 CF card Installation

The GOT-3840TL offers a slot for users to install CF card. When installing the CF card, refer to the following instructions and illustration:

1. Open the back cover. Find SBC84621 and turn to back side.



2. Install user's CF card.



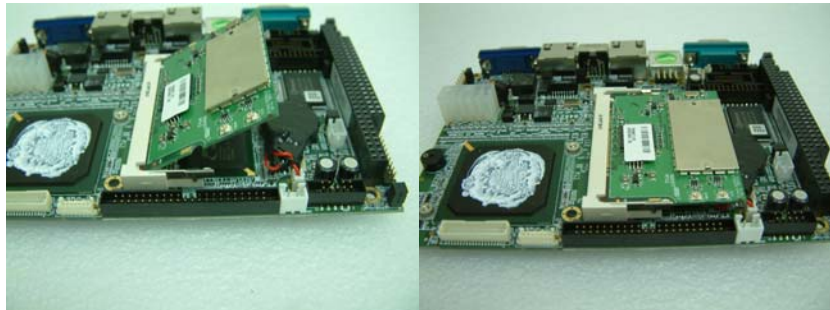
## 2.3 Wireless Card Installation

The GOT-3840TL provides one miniPCI slot for user to install one wireless card. When installing the wireless card, refer to the following instructions and illustration:

1. Open the back cover and find SBC84621.



2. Install MiniPCI wireless card.



3. Connect cable from antenna to wireless card..

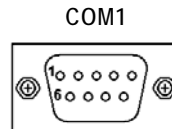


## 2.4 3 x Serial Ports

The connector, COM 1, is a DB-9 connector, and the following table shows the pin assignments of this connector.

### COM1 Port Connectors

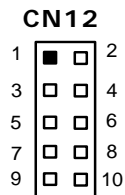
Pin	Signal Name
1	DCD, Data carrier detect
2	RXD, Receive data
3	TXD, Transmit data
4	DTR, Data terminal ready
5	GND, ground
6	DSR, Data set ready
7	RTS, Request to send
8	CTS, Clear to send
9	RI, Ring indicator



### COM2 Port Connectors: CN12

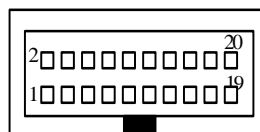
The RS-232 pin assignments are listed on the following table.

Pin	Description	Pin	Description
1	Data Carrier Detect (DCD)	2	Data Set Ready (DSR)
3	Receive Data (RXD)	4	Request to Send (RTS)
5	Transmit Data (TXD)	6	Clear to Send (CTS)
7	Data Terminal Ready (DTR)	8	Ring Indicator (RI)
9	Ground (GND)	10	NC



The RS-422/485 pin assignments for COM2/COM4 are listed below.

Pin	Signal	Pin	Signal
1	NDCD2	11	NDCD4
2	NDSR2	12	NDSR4
3	NRX2	13	NRX4
4	NRTS2	14	NRTS4
5	NTX2	15	NTX4
6	NCTS2	16	NCTS4
7	NDTR2	17	NDTR4
8	NRI2	18	NRI4
9	GND	19	GND
10	N.C	20	N.C



Pin #	Signal Name	
	RS-422	RS-485
1	TX-	DATA-
2	TX+	DATA+
3	RX+	No connector
4	RX-	No connector
5	No connector	No connector
6	No connector	No connector
7	No connector	No connector
8	No connector	No connector
9	GND	GND

## 2.5 VGA

The GOT-3840TL has an analog RGB interface connector. It is able to connect to an expansion CRT monitor, and the system can display on both the flat panel and the CRT simultaneously.

## 2.6 Ethernet

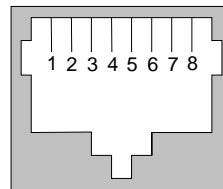
### Ethernet RJ-45 Connector: LAN1

The GOT-3840TL is equipped with a high performance Plug and Play Ethernet interface which is fully compliant with the IEEE 802.3 standard, and consisting of a RJ-45 connector LAN

#### 3.4.15.1 Pin Assignment

##### LAN1: RJ-45 Connector Pin Assignment

Pin	Signal
1	Tx+ (Data transmission positive)
2	Tx- (Data transmission negative)
3	Rx+(Data reception positive)
4	RJ45 termination
5	RJ45 termination
6	Rx- (Data reception negative)
7	RJ45 termination
8	RJ45 termination



RJ-45

## **2.7 Mountings: Panel / Wall / Desktop / VESA**

There are 4 application options for the GOT-3840TL, Panel/Wall/Desktop/VESA mountings.

### **2.7.1 VESA-ARM/Wall-Mount**

The GOT-3840TL provides two ways for VESA mount: 75x75 mm.  
Screw four screws to fix the kit (optional) in the side chassis.





### **2.7.2 Desktop Kit Assembly**

The GOT-3840TL is designed for desktop application. Screw 4 screws to fix the kit (optional) in the side chassis.



### **2.7.3 Panel-mount Kit Assembly**

The GOT-3840TL is designed for panel mount application. To mount the GOT-3840TL, the standard set of mounting kit (included in the system packaging) is needed.

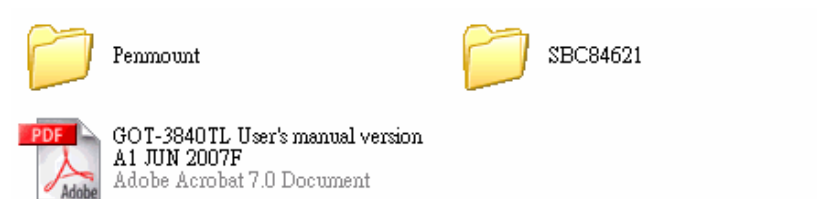


## **C h a p t e r 3**

### **Driver Installation**

GOT-3840TL3108 could support with Windows 2000/XP. To facilitate installation system driver, you should read the instructions in this chapter carefully before you attempt installation.

1. Insert Driver CD and select the “\GOT-3840TL Driver CD”.



2. Select all files and follow the install procedure.

## 3.1 Touch Screen

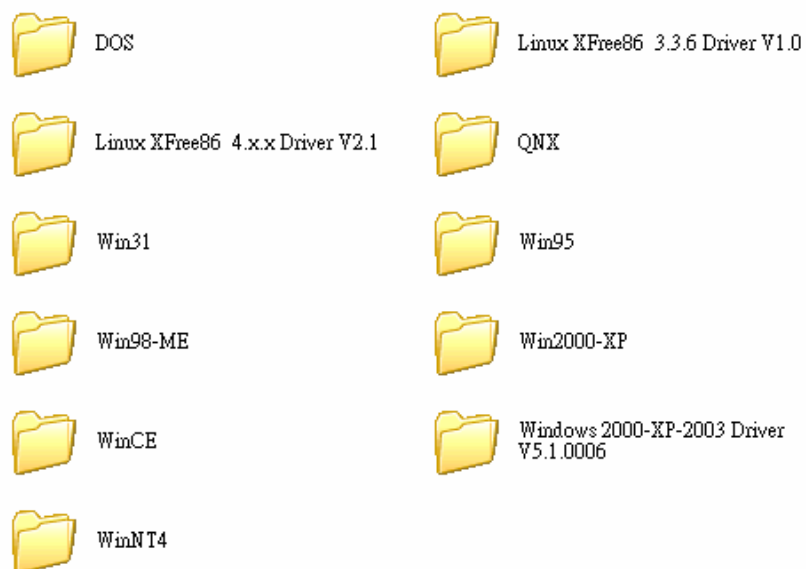
### Specification(GOT-3840TL)

Touch Screen:	For 5-wire analog resistive type
Touch Screen Controller:	Penmount 9036BH
Communications:	RS-232
Contact bounce:	< 15ms
Power Input:	5.5V DC or less
Power Consumption:	20mA (maximum)
Board Size:	174.8x132.2 mm
Operating Temperature:	-10°C ~ 60°C Humidity less than 85% RH

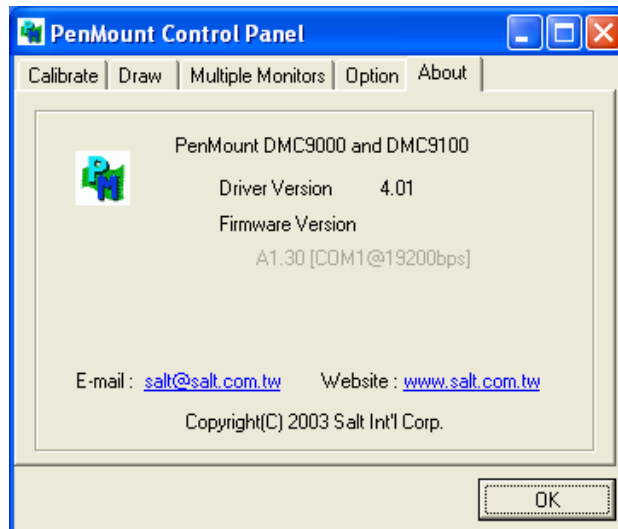
### 3.1.1 Driver Installation- Windows XP

The touch screen of GOT-3840TL provides a driver for use with Windows 2000/XP. To facilitate installation of the touch screen driver, you should read the instructions in this chapter carefully before you attempt installation.

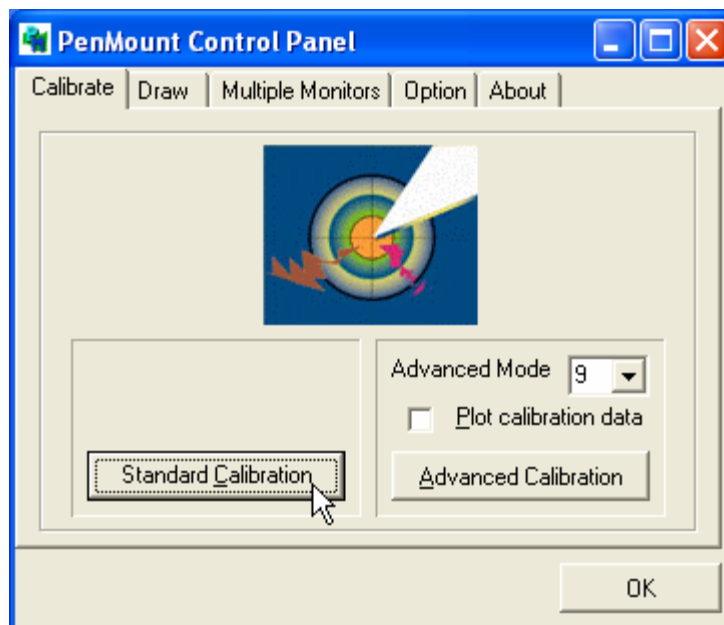
1. Insert Driver CD and select the “\GOT-3840TL Driver CD\Penmount\Serial\Driver\Windows2000-XP\Setup.exe”



2. Follow the install procedure and press OK.
3. Click Start menu and select "PenMount Utilities". You can see PenMount Control Panel

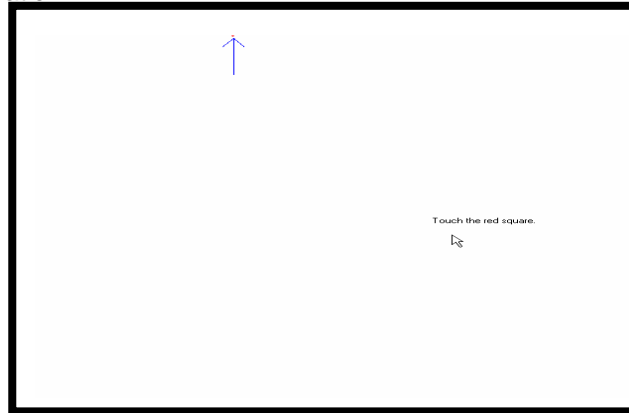


4. Select the "Standard Calibrate" tab



5. Calibration:

To adjust the display with touch panel, click “Calibration” and follow the calibrate point to do calibration; there are five points on screen for calibration.



6. Press OK.

## **3.2 Embedded O.S.**

### **3.2.1 Windows XP Embedded**

Supported onboard devices are as follows:

- Onboard Multi I/O
  - Floppy drive
  - 16C550 UARTs compatible serial port
  - IrDA for wireless communication
- Onboard IDE
  - IDE HDD
- USB
- PS2 Keyboard and mouse
- CRT/LCD display(Default 18bits Resolution 800x600)
- 10/100 base-T Ethernet
- Compact flash
- Onboard audio
- Audio

■ Touch Screen

**PenMount Touch screen**

GOT-3840TL has Penmount touch screen on COM3, which is disabled by default.

Before you can use and calibrate it, you should :

1. Set up Penmount touch device driver by executing c:\Penmount\ Windows 2000-XP V5.0\setup.exe. When installation finished, an icon "PM" appears on Taskbar .
2. Calibrate Penmount touch by clicking on "PM" icon and doing calibration
3. Restart computer.

**3.2.2 Windows CE.NET 5.0**

Supported onboard devices are as follows:

- Onboard Multi I/O
  - Floppy drive
  - 16C550 UARTs compatible serial port
  - IrDA for wireless communication
- Onboard IDE
  - IDE HDD
- USB
- PS2 Keyboard and mouse
- CRT/LCD display
- 10/100 base-T Ethernet
- Compact flash
- Onboard audio
- Audio
- Touch Screen

**Calibration Touch Screen**

In this image we add PenMount Touch drivers and utilities. It is customized for 800 x 600.

Calibration:

1. Click "Calibration" on desktop to calibrate touch screen.
2. In the start\programs menu, select "save registry", thus Calibration data will be saved and effective in next boot.