



## AVSC-VIDEO-HDMI Firmware Upgrade Process

### Component/Composite-to-HDMI Scaler and Converter with Audio (AVSC-VIDEO-HDMI)

To ensure the best functionality when using this product, we recommend upgrading to the latest firmware version. Please see the following procedure to upgrade your unit:

1. On a PC, browse to [www.blackbox.com/avsc-video-hdmi](http://www.blackbox.com/avsc-video-hdmi)
2. Click on the "Support" tab underneath the product description.
3. Click the link for the firmware to download the latest version of firmware and the firmware uploader utility.
4. Extract the .zip file.
5. Connect the device to the PC via a USB to mini-USB cable.
6. Run the BLACK BOX\_Scaler Software.exe application.
7. Click on the COM Port Detect button to detect the COM PORT.
8. Press the "Refresh" button to detect the device.
9. Press the "System" button and another window will appear.
10. Press the "FW Update" button. *(instructions continued on the back of this page...)*

#### Contact Information

Order toll-free in the U.S. or for FREE 24/7 tech support: Call 877-877-BBOX  
(outside U.S. call 724-746-5500)  
[www.blackbox.com](http://www.blackbox.com) • [info@blackbox.com](mailto:info@blackbox.com)

## Black Box Tech Support: FREE! Live. 24/7.

11. Press “Load File” and select the firmware.
12. Unplug the unit and power it off.
13. Set the DIP switch to ON (UP).
14. Re-connect the device and press the “Burn” button.
15. After the uploader says that the update has been completed, unplug the unit and set the DIP switch to the OFF (DOWN) position.

You will now be on the latest firmware version. You can also use this software to control and get the status of the scaler.

If you encounter any issues or have questions about this process, please contact Black Box Technical Support at 877-877-2269 or [info@blackbox.com](mailto:info@blackbox.com)

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